

**ACCESSIBILITY ASSISTANCE**

- Curb-to-curb or door-to-door assistance is available upon request.
- Drivers may assist from the main entrance of a pick-up location to the main entrance of the destination.
- Drivers cannot assist when more than one step (i.e., curb) must be navigated.
- Clients of the Department of Job and Family Services may qualify for medical transportation.

Buckeye Southeast Transit will make reasonable modifications to policies, practices and procedures when necessary to ensure access to transit services for qualified individuals with disabilities, unless:

- Making the accommodation would fundamentally alter the nature of the public transportation service.
- Making the accommodation would create a direct threat to the health or safety of other passengers.
- The individual with a disability is able to fully use Buckeye Southeast Transit's service without the accommodation being made.

Requests for accommodation may be made either orally or in writing:

- Call: 740-962-9125
- Email: shannon.wells@morgancounty-oh.gov
- Mail: 900 S. Riverside Drive, McConnelsville, OH 43756.

**SAFETY REQUIREMENTS**

- All passengers and drivers must wear seat belts.
- Wheelchairs must be secured using a four- point tie-down system.
- Service animals are welcome. Please notify the dispatcher when scheduling.

**CHILD SAFETY**

- Children under age 4 and weighing less than 40 pounds must ride in a car seat.
- Children under age 8 and under 4 feet 9 inches tall must use a booster seat.
- Buckeye Southeast Transit does not provide child safety seats.



**VISIT US**

**Buckeye Southeast Transit**  
900 S. Riverside Drive  
McConnelsville, OH 43756



VISIT US ONLINE

Call: 740-962-9125  
TTY: 711

*For comments or complaints (including ADA and Title VI) call 740-962-9125 or visit buckeyesoutheast.com*



**GENERAL INFORMATION  
AND RIDERS' GUIDE**

Proudly serving Morgan, Noble and Monroe Counties by providing safe, reliable transportation for Southeastern Ohio.



*This brochure is available in alternative formats*

*Rev 6/30/2025*



Buckeye Southeast Transit operates a demand response, curb-to-curb service Monday through Friday, from 8 a.m. to 5 p.m.

Services are available throughout Morgan, Noble and Monroe counties, with limited availability for rides outside the service area.

All services are open to the public and transit passes are available for purchase at our office.



## RESERVATIONS AND SCHEDULING

To schedule or change a ride, call the transit office at 740-962-9125. Please reserve at least 48 hours in advance for all rides. Same-day requests are subject to availability.

- Cancel at least two hours in advance to avoid a no-show fee.
- The “on-time window” allows drivers to arrive 15 minutes before or after the scheduled pick-up time.
- Timing may vary due to traffic or weather.
- Exact cash fare is required; drivers cannot make change.
- Personal care attendants (PCAs) ride free; limit one per passenger. Please inform the dispatcher when scheduling.
- No-shows are charged the full fare.
- First no-show: verbal warning
- Second no-show: written warning
- Three no-shows within 30 days (with unpaid fares) may result in suspension of service.

## FUNDING PARTNERS

This service is funded in part by the Ohio Department of Transportation (ODOT), the Federal Transit Administration, and local transportation contracts.

## FARES

### *In-Service Area*

**\$1\***

Includes pickup and drop-off locations within Morgan, Noble and Monroe counties.

### *Out -of-Service Area*

**0-50 miles: \$5\***

**51-100 miles: \$10\***

**100+ miles: \$25\***

Limited availability pick-up and drop-off.

\*All pricing is one-way fare.

*Buckeye Southeast Transit provides transportation services to all and prohibits discrimination and harassment of any type without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws. This is in accordance with ADA and Title VI of the Civil Rights Act. To file a complaint, contact Shannon Wells at [shannon.wells@morgancounty-oh.gov](mailto:shannon.wells@morgancounty-oh.gov) or mail correspondence to 900 S. Riverside Drive, McConnelsville, OH 43756. You may also file directly with the Ohio Department of Transportation, Office of Equal Opportunity, 1980 West Broad Street, Columbus, OH 43223.*